

installationId

60

Fort Lewis

Patron Group

Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Staff not helpful (employment/resume)

Overall Comment

The part of ACS that helps ypu write a resume and look for employment is a joke. My wife is German and she has no idea of what she has to do. The "staff" there sat her in a small room with a bunch of old books and basicaly said fend for yourself. She still hasn't found a job.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

This survey is to long!!!!!!!!!!

installationId

60

Fort Lewis

Patron Group

Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

web design

installationId

60

Fort Lewis

Patron Group

Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Your survey is too long...

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

- We are a joint military and the brass keeps pushing the Soldiers, Sailors, Airmen, and Marines to develop a Joint mindset to fight more effectively. Why can't Army MWR do the same? Why not partner with all the Navy and Air Force MWRs in the areas and actively advertise events and opportunities offered by their agencies. Within a 50 mile radius of Ft. Lewis there are quite a few military installations offering great opportunities for service personnel and their families, but they keep it to themselves...Whidbey NAS, Bremerton, McChord. It also seems that the other services' prices are usually much more reasonable than Army MWR. For instance, Ft. Lewis NAC is offering a whale watching trip soon for \$80/person. Whidbey Island is offering one for free.
- Did you know that there are no raquetball courts on North Ft. Lewis because the SRP is now occupying half of NFL's fitness center? That fitness center is ridiculously crowded and will only get worse when 2 CR and other units start moving in --- Find a permanent home for the SRP!!
- This survey was too long. I'm confident you will lose a majority of your entrants as soon as they read that it will take 45 minutes to complete.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

The lap swim hours at Soldiers' Field House are ridiculous. There is no lap swim allowed during PT hours, which only hurts the troops, because we don't have enough time before lap swim (0530-0630) to get an adequate workout complete and we don't have enough time afterward to swim and then get to work by 0900. I don't understand why profile PT gets priority in the pool during PT hours. All this does is punish the people who are healthy and want to stay that way.

installationId

60

Fort Lewis

Patron Group

Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Focus MWR on Deployed soldiers. It absolutely keeps soldiers sane. There needs to be a place for deployed soldiers to surf the internet, call home, sit and talk, watch movies.

installationId

60

Fort Lewis

Patron Group

Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Being that Ft Lewis is close to McChord AFB, I use their facilities more at McChord more than the ones on Ft Lewis - in part I included thoes facilities in my answers in this survey. The reason I use thier facilities more is that in many ways they are nicer and are less crowed and are in many ways more modern and not run down.
Both the Outdoor Rec and Youth Programs are better at Ft Lewis though programs at each base are well run.

installationId

60

Fort Lewis

Patron Group

Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I would like to see the Fitness Zone get more money seeing as how I am a coach here on post for baseball and we didnt even have enough pants big enough to fit the kids. Equipment needs to be completely replaced because it is worn out and outdated.

installationId

60

Fort Lewis

Patron Group

Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

60

Fort Lewis

Patron Group

Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I am an avid bowhunter, and I think it would be great if some improvements could be made to the on-post archery facility. Keep up the great work!!

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

The services are very mportant and just because I can't use them at this point does not take away from there importance. I have been at instalations and used facilities that were closed do to new construction of PX's and gym's. The excuse given was that the service wasn't making enough money. lthought MWR was a service for the soldiers and families, not a money making buisness.

I was very impresses with all the MWR support to the soldiers in korea. They definately gave soldiers a positive outlet for there time. I was dissappointed not to find the services offered elsewhere.

installationId

60

Fort Lewis

Patron Group

Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

60

Fort Lewis

Patron Group

Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

We don't use them a ton because we are so involved with our church and we live a ways off post. But I really do appreciate what they do for our soldiers.

installationId

60

Fort Lewis

Patron Group

Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

We need this program for our soldiers. This are the programs our soldiers needs when they arrived from long deployments to be with their families. I myself experieced all this programs and they are very helpful in building morale. And it is for the welfare of our soldiers.

installationId

60

Fort Lewis

Patron Group

Active Duty

Hear About MWR

Music

Folk/Celtic

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

There are things available at McChord that are not available at Ft. Lewis (Woodworking), that are not advertised well to Ft. Lewis people.

installationId

60

Fort Lewis

Patron Group

Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId 60 Fort Lewis

Patron Group Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer Do not buy equipment

Bowl Least Prefer Do not buy equipment

Child Care Prog

ACS Concerns

Overall Comment

installationId

60

Fort Lewis

Patron Group

Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Build a 9 or 18 hole course ON POST. The Ft Lewis CG seems to care more about the civillians that use the facility than the military members. That's the main resaon why I play golf off post. I might pay more, but at least I'm treated better.

installationId

60

Fort Lewis

Patron Group

Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Coming to a rather large Post like Fort Lewis, my family and I expected more from MWR. We have been dissappointed with MWR programing but more dissappointed from the lack of information that makes it out to the users. Information that is put in the On Post papers is usually announces events that are happening that weekend or that have already past. Our family as well as others we talk to in the housing area feel as if MWR here does just enough to punch the ticket. This comment is made with 23 years of active duty interaction with MWR.

Some services such as the Golf Course is very expensive! I come to Fort Lewis from an area that has a much higher cost of living than the Fort Lewis area and the course on Post is NOT public and the cost to play is not as expensive as it is here and the annual dues is half of what is charged by the Fort Lewis golf course. Having sat on the Golf council I am very familar with rounds played and expense of maintaining a course. This cost vs. value is why I play most of my golf off Post.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Feel comfortable with the current MWR program.

installationId	60	Fort Lewis
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Patron Group	Active Duty
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Hear About MWR	BOSS
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Music	
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Golf Most Prefer	
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Golf Least Prefer	
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Bowl Most Prefer	
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Bowl Least Prefer	
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Child Care Prog	
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ACS Concerns	
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Overall Comment	
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installationId

60

Fort Lewis

Patron Group

Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Its all about customer service... the weak "link" here on the installation

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I believe that the person running the U-Haul office on Ft. Lewis should have a 'secret shopper' check out how he treats military families when they are trying to get their belongings where they belong. He is rude and I complained, but never received any follow-up concerning the complaint. Feel free to call me at (253) 566-6721. Otherwise, we are very happy with the services provided for the troops of Ft. Lewis and we would like to see the soldiers continue to be served in a positive manner through the post.

installationId

60

Fort Lewis

Patron Group

Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I won't buy bowling equipment

same as above

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I am not trying to be rude, but many people whlie in CONUS just want to get away from the military life during thier personal time. I spend enough time on post during the week, and I am not interested in coming back on post unless I have a good reason to. Majority of time when I do need on post sevrices I will go to the Air Force Base. This is simply becuase of larger selections for groceries and shopping in the BX and the faact that the facilities are a lot nicer than on this post. I have never had to use ACS programs so many of the questions do not apply. If I needed help and the ACS could provide it, I would use it.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

The MWR activities would be pointless if any more funds or personell were taken away. All equipment and hours of operation and rules make it a painful process to enjoy using most MWR facilities and Personell need to want to work at the MWR facility that they are located at. Many of the MWR facilities i have went to the employees did nto seem to enjoy being there. It would make me feel better about being there if the employees always displayed positive attitudes and were friendly. But mostly at ft lewis it is the hours of operation that bothers me the most. all facilities close to early.

With the current optempo soldiers need somewhere to go and relax if you take away MWR whats left for us to do.

Thanks

installationId

60

Fort Lewis

Patron Group

Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

none

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I would prefer to play golf on post. Prices here compared to other installations are higher, and compared to other local public courses they are the same. The course is open to the public. I think the course being open to the public is great, but the prices are similar and I have not been able to play at the post course on a 4-day weekend because they were hosting a civilian tourney at OUR military golf course.

The positive side is that this installation does go above and beyond to have activities and support our families.

installationId

60

Fort Lewis

Patron Group

Active Duty

Hear About MWR

Music

Gospel

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

* Just want to comment on the boat launch at American Lake. They need to take the time to put some concrete slabs in the water so trailers don't fall off the sides or rear during periods of low water. They might also consider adding another launch close by. Nothing is more frustrating than waiting to launch your boat. It also increases the chance of an accident having all those vehicles trying to jockey for position.

installationId

60

Fort Lewis

Patron Group

Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I generally do not take advantage of military facilities because I would rather enjoy them in the civilian world and be exposed to people and things outside of the Army.

installationId

60

Fort Lewis

Patron Group

Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Keep the skeet and trap club. Outstanding facility.

installationId

60

Fort Lewis

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

MWR needs to provide a place, perhaps a teen hall, that is opened on the weekend nights. Have dancing, music, air hockey, games, and food. (pizza?) There is nothing for the ages of 13 to 17 year old teens available at this time that is safe. In the past there have been incidents with drunk active duty soldiers trying to interact with them, especially the girls.

installationId

60

Fort Lewis

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Civilian Worker

Overall Comment

I noticed in the past that a lot of the sports related activities were high on the list but I don't see the money going into improving those areas. It seems the dollars are always going to the activities that generate income but are also losers.

The golf course has gone downhill in the past five years. Need to get new management or make it a positive environment for people to come out and play. There are no new programs that make people want to come out and use the course. No men's club or food operation that never seems to be open. No value cards for the driving range. No membership drive incentives to join.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Services are poorly integrated for civilian employees. Easy access before and after assigned hours is lacking. Rather see one or two MAJOR events such as big name entertainers than a bunch of lesser events/acts.

installationId

60

Fort Lewis

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

none, do not buy bowling equipment

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I would like to see cyber cafe areas set up for the computing public to fellowship!

installationId

60

Fort Lewis

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

The child care centers need more playground area and equipment

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I have never seen anything about walking trails, where are they? Can we use them? Most scheduled activities are at times that I cannot attend. They are either during my work hours or later in the evening and I do not wish to commute from Lacey to Fort Lewis twice a day. I am very tired. Due to health problems also I have to be home by 7:00 P.M. so it makes it very difficult to go to anything at all since almost everything starts at that time. I think IT & T is great for getting discount tickets to a lot of things. I think that Cascade Club is getting a little pricey with their lunches, but they are good.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

There are many EXCELLENT programs/services that are on Fort Lewis. Soldiers and their families should make every effort possible to check into these programs/services so that they may have a more enjoyable and fun tour while at Fort Lewis. This also should pertain to civilians or retirees and their families.

One of the things that should be started here on Fort Lewis is BINGO! There are many bingo lovers who would love to do this type of activity on post... and make it more interesting so that they don't go offpost to bingo halls.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I am also retired military spouse - I would like to see dining on post that is reasonable and can compete with the off post - would be nice to have dinner on post-not just fast foods- before going home. Is ITT open to civilians also? Would appreciate the soccer fields to be improved and the women teams to have the better fields also. Would be nice to update the campers that can be rented from on post - they need to be repaired or redone - not very appealing. What do we have on post that would draw us to use on post versus off post? Attractive buildings inside and out. Specials?? not sure but sad that off post is attracting us vs on post especially since we still work on post. However post is really for the single soldier and families of active duty - that is where the questions and answers need to be.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

There are a lot of things I do not like about this post. When you go into the Arts and Crafts building, the staff there tells you that they have a crappy building and it's filled with Asbestos, this does not make me want to stay there and participate in anything. Also, if I know this information, I will pass it along and tell others not to go. It takes the Marketing department too long to get fliers printed and any work orders processed. There have been times when their customers have had to wait more than 45 days and then the item is still not correct. There are a lot of things about this post that need to be updated and changed.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

You did not have a catagory for Unremarried Widow of a retiree or spouse of a retiree.

I do believe that the MWR programs are very important for a military family, they just don't have a lot of impact on my life. I would not like the programs of MWR effected by my answers, when I do not have the need for these programs, but I am sure soliders and families do.

installationId

60

Fort Lewis

Patron Group

Civilian

Hear About MWR

Music

opera

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

The last four questions--INSTALLATION SPECIFIC-- were answered at random since N/A was not an option. KAYO has gone downhill--or the quality of the music has. I listen to classical KING. I avoid newspapers. I do not entertain.

I use the internet on the job. All day long. I play games at home while I'm waiting for sites to load.

installationId

60

Fort Lewis

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Section re deployment not available to DOD civilians. Deployed to Afghanistan May 04-Feb 05-this is a factor in not using facilities. Also, hours of operation are often not compatible with normal duty/work days.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I am a teacher at one of the elementary schools here on post. It would be good to know what services we can use and can not use. I know I can use the food court, but what else can I use. If I am able to other facilities, I would like to be able to bring my family. However, we know that is impossible du to the gate restrictions.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I am commenting on the fact that I was asked to fill out a survey, and more than half of the questions pertain to active duty soldiers and their families. I also feel that as a DOD civilian, I am not able to shop, or get gas because neither myself or my husband is active duty military. It makes no sense to me, that I can gain access to a place, but because I am a civilian employee, if my car is low on gas, I am out of luck. This is probably the thing that aggravates me the most. It doesn't bother me as much, to be denied access to the Commissary or the PX, I understand that, but the other thing makes no sense to me @ all. Thank you for the opportunity to express myself, I hope it makes a difference.

installationId

60

Fort Lewis

Patron Group

Civilian

Hear About MWR

banners

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

N/A

Child Care Prog

ACS Concerns

Overall Comment

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I am a teacher with the Clover Park School District working at one of the five elementary schools on base. In the 6 years I have worked on Fort Lewis, I have been aware of only a few services that I can use on base. I have purchased food at the Burger King, and from the food court in the front of the PX. I went to exercise classes at one of the gyms a few years ago. I would love to take advantage of more services, but since I lack military/DOD ID, I am told that I cannot. I would like to see Fort Lewis provide a list of services that the school district employees can use. If I could, I would use these services:

- bowling alley
- skating rink
- movie theatre
- Shoppette
- Car Wash
- resraunts and catering service
- travel services

installationId

60

Fort Lewis

Patron Group

Civilian

Hear About MWR

DMWR STAFF MEETINGS

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

60

Fort Lewis

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

most programs available to civilian employees

installationId

60

Fort Lewis

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

As a DA Civilian, I am thrilled to have the opportunity to take advantage of the many MWR activities available here on post. The availability of these activities to me and my family was a significant factor in my decision to move from Los Angeles and accept the job offered to me at Fort Lewis. Please continue to offer these activities, because they are a benefit unique to DoD.

installationId

60

Fort Lewis

Patron Group

Retired

Hear About MWR

Music

Do Not use

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I just wanted to say that I am medically retired so some of my responses could be viewed as biased(sports activities, etc.) In short and overall I would say that I just don't hear about all the services offered. I would like to look into camping and campgorund opportunities for myself and family. Maybe information as to good places to go to. Maybe some discounts? Thank you.

installationId

60

Fort Lewis

Patron Group

Retired

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I have always been happy with the services at Ft. Lewis, although I don't use them everyday, I know that they are there, and are for me.

installationId

60

Fort Lewis

Patron Group

Retired

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Local Bowling Lanes

Child Care Prog

ACS Concerns

Overall Comment

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Even though I don't use very many of the facilities on post, I certainly think that they are important to the younger men and women of our Armed Services. I didn't realize that there are so many things to do on-post. I wish they would have had all that going on when I was on active duty. I've been retired since 1969. Very good survey.

installationId

60

Fort Lewis

Patron Group

Retired

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

no least preferred

Bowl Most Prefer

Bowl Least Prefer

no least preferred

Child Care Prog

ACS Concerns

Overall Comment

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

It is sad to say that I was not aware many of these services were offered. There are many of them that I would like to enjoy, especially since I recently retired from my civilian job.
Thanks for the great job--please help those of us who are no longer on active duty be notified of events, concerts, activities, tours, etc.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

MWR especially ACS played an important part of my life when I was active. I live over 60 mintues from Lewis so this survey should not have come to me. I have taken Giant Campus courses on the internet which is probably a waste of the MWR funds.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

i am retired and only use the medical facilities and some time the commissary and px.the fast food places are okay but there is no enough of a choice. put more ethnic foods, oriental, mexican and such. people get tired of burgers and pizza. also possibly arrange for dances for the younger teen dependants. also publicize more the services available.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

The soldiers need the services of the MWR and this extend to their families. My family utilized MWR during my 21 years of active duty service in the US Army. I specially enjoyed obtaining discounted off-post theater tickets; as well as going to movies on-post for half the price of off-post theaters. As a retired Army member and living quite a distance from the military bases, I find it difficult to use the on-post MWR services now. However, whenever I do visit the base I use the different facilities open to me and my family. I still enjoy being around soldiers which brings good memories of my time in the US Army. Keep up the good work MWR.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I do not feel I am an appropriate person to survey.
 I am retired, live off base, and work full time.
 I do not visit the post other than to go to the commissary, PX and hospital.
 I do not use most MWR services available, however, that does not make them worthless.
 When I was on active duty and my children were of school age we used the MWR services daily.
 My wife even worked at MWR activities at different bases and posts around the world.
 I feel that MWR services are an invaluable asset to the active duty soldier and his family.
 Military life without MWR services would severely reduce the quality of life of our soldiers and families.

installationId

60

Fort Lewis

Patron Group

Retired

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

more firearms sales and firearms equipment sales.

installationId

60

Fort Lewis

Patron Group

Retired

Hear About MWR

Retiree Bulletin

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

MWR; available of quality facilities for on going activities are desirable. Thanks

installationId

60

Fort Lewis

Patron Group

Retired

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

The lack of hours of operation of the bowling center during the summer months. You can't utilize a facility when its closed.

installationId

60

Fort Lewis

Patron Group

Retired

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I do not use many facilites on post,however your manager at the golf course has a very poor attitude. Overall MWR does a great job!

installationId

60

Fort Lewis

Patron Group

Retired

Hear About MWR

Music

Christian Rock

Golf Most Prefer

COSTCO

Golf Least Prefer

Bowl Most Prefer

N/A

Bowl Least Prefer

N/A

Child Care Prog

ACS Concerns

Overall Comment

Very disappointed in the handling and support of the Summit Skating rink. This was an outstanding facility, could have been SO MUCH BETTR. The management chain seemed to have a 'grudge' against the rink, its participants, its goals, its successes, etc. We used to skate competitively as a family for the rink in local, state and regional events. It was never promoted, supported, recognized, cleaned up, treated like a quality organization. The push was to teen nights, dancing, drinking with provocative dangerous dressing, wild and dangerous skating. The direction could have been so much more positive. I personally think a quality skating rink that has a pro with the talent to take the 'kids' to national champions is essential to a post. Kids are exposed to all manor of evil and the rink COULD have been a positive quality place.

My families radio stations are 105.3 (kid safe and uplifting); and 570 AM.

I would like to see a real awareness and availability for military and families to have access and encouragement to teachings such as: book: "A More Excellent Way" by Pastor Henry Wright of Pleasant Valley Church in Thomaston, GA and principles of the book (the root causes of disease) taught by Pastor Rich Carbone of Cornerstone Life church in University Place 566-1496. People are being healed of diseases (Madigan need help); being delivered from all forms of evil such as alcoholism, drugs, prescription drugs (reducing Madigan's pharmacy bill); rage, anger, bitterness, diabetes, etc. etc. etc.

These are the kinds of programs added to sports, library, family oriented life style that will support the spouse and children when our military are deployed and in danger each minute, when children are exposed to wrong teachings in public schools, when the media clearly has an anti family agenda, etc. I encourage you all to be pro-active and bring important, fun, enlightening, and critical teachings to our military. Thank you for listening, for surveying, and for caring. Patricia (wife of retired military man who served over 20+ years, fought for this country in Vietnam, loves the military and what it stands for today)

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I am currently aware of all MWR activities offered on this post and related services at the nearby AFB. They are excellent programs for all who use them, wish to use them, and/or authorized to use them. I am also very much impressed with the strides MWR has made in improving the quality of life programs offered since my retirement in 1992. I would certainly not hesitate to use any of the MWR services offered if my current lifestyle and/or employment changed or changes. MRW services have always been part of the extensive support and service that have helped hold the extended Army family together.

installationId

60

Fort Lewis

Patron Group

Retired

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

DOING A GREAT JOB FOR THE SERVICEMEN AND WOMEN. KEEP IT UP AND DO NOT ALLOW IT TO EVER BE DISCONTINUED. THEY NEED IT FOR THEM TO HAVE A PLACE TO GO ESPECIALLY FOR THE SINGLE PEOPLE AND THE JUNIOR ENLISTED PPEOPLE.

installationId

60

Fort Lewis

Patron Group

Retired

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

The bowling equipment is in need of Major upgrade. Too many times equipment has failed and we had to move to another pair of lanes. Upgrading is needed to bring local tournaments to Ft Lewis bowling lanes.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

My favorite aspect of MWR services are the Library, the Arts & Crafts Shop, the Golf Course. Would like to see more money put into Library and Arts & Crafts (hours and facility).

New activities/services: Paved walking/biking trails which go thru the Community Center and out and around the Garrison/housing areas/lake areas.

installationId

60

Fort Lewis

Patron Group

Retired

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Off Base Pro-Shops

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I just started working on base 6 months ago, I have not seen alot of information on what is offered. I have looked at and plan on taking advantage of the outdoor activities such as renting the boats, trailers and other items. I saw a flyer on a giant yard sell coming up in the outdoor area but no where else on base...need to post more things in office areas, common spaces, and e-mail.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

One of the most enjoyable features is the Sunday Brunch at the club. As a Retiree I would like to see the club system go back to a dues arrangement where the club has a guaranteed income for the month. Coupons could be given for use at club events in a amount equal to the cost of the dues. Thus encouraging the use of the club.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

My post provides some of the best MWR services that I have seen offered anywhere else. Even though I have been unable to use the services much this past year due to work demands I plan to in the future.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Very difficult to select most and least important services. They all provide an important function to their specific target market. Perhaps we should look at more frequent use of the facilities and activities that are available. But like so many of use, we are bogged down by the day to day and tend to overlook the activities that are available.
Nice survey.

installationId

60

Fort Lewis

Patron Group

Retired

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

n/a

Bowl Least Prefer

n/a

Child Care Prog

ACS Concerns

Overall Comment

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

The cost of playing a round of golf at the post course is more than at comparable civilian courses. This is a slap=in=the=face to those of us who retired here, intending to use the on post courses for the rest of our lives. The decision to open the course to civilians was ill-conceived and is a disservice to those of us who earned the right to use the facility by virtue of military service. The old clubhouse and facilities were perfectly fine for us, but at the expense of millions, new clubhouses were built to accommodate the local civilian "friends" of a previous commander. I feel like we were sold out for politics.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I am highly satisfied. Quality and training of personnel in the food service arena (clubs) is important. One gets the impression that most of them are there because of longevity and not ability. "We've always done it that way, etc." They appear jaded and tired instead of enthusiastic and eager.

installationId

60

Fort Lewis

Patron Group

Retired

Hear About MWR

Post Retiree News Letter

Music

Golf Most Prefer

Costco

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

lodging is a big issue. on post sports events is a great thing. The golf course has a nice facility that is used for meetings I have attended. I like Fort Lewis because the Fac Eng care about planning to preserve and palnt the trees . maybe MWR should have some events with them to palnt more trees?

installationId

60

Fort Lewis

Patron Group

Retired

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

This survey is too long. I suggest once you select a demographic you only offer questions relative to that age group. I am 60 and play golf at McChord AFB not Ft. Lewis because the staff at Ft. Lewis, especially the golf course manager, don't care about customer service.

installationId

60

Fort Lewis

Patron Group

Retired

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I only go on post for the Madagain and the PX. I live off post and when I try to fine thing I do get a bet of run around or the office is close the day I go there. Im retired so I do not go on post every day.

If you want more personel to use (MWR) make it more friendly to all and better located for all.

in other words don't have us look for you. Have your self out there were we can see you.

installationId

60

Fort Lewis

Patron Group

Retired

Hear About MWR

personal knowledge

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I am handicapped and cannot do many of the things that post has to offer, but when I was active duty I used many of the facilities on post. We live aprox. 20 miles from post, so it is not convenient for many options. We have our grandchildren often, but do not use the on post facilities with them, again because it's too far to drive. We are often at Madigan, so on those trips we do explore the options that we enjoy. As retired military I FULLY support all facilities that are available for all active duty pesons and thier families.

installationId

60

Fort Lewis

Patron Group

Spouse

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

SLOW GENERIC SERVICE

Overall Comment

installationId

60

Fort Lewis

Patron Group

Spouse

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Skateboard/Rollerblade clinics

More swim classes offered so we don't have to show up an hour early to signup. Many people can't go early to signup and therefore are unable to take swim classes.

Cheerleading classes

installationId

60

Fort Lewis

Patron Group

Spouse

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I just feel that the FRG that we have is very uninformative, and that its not organized. Which doesn't make wives whos husbands are deployed want to have anything to do with it.

installationId 60 Fort Lewis

Patron Group Spouse

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns Spouse is not given even an hour off early to do such simple things as go with me (his pregnant wife) to the doctor, tonight he is getting off at 9PM after being at work since 5AM, all this after only returning from a 3 week field engagement 1 week ago!

Overall Comment

We are now stationed at Fort Hood, Texas. You have listed us as being at Fort Lewis, Puyallup is simply our home of record, unfortunately we are not there.

Since my arrival less than one month ago I have not been made aware, in any way, the MWR facilities at Fort Hood. My husband cannot show them to me because he doesn't even know where they are and what there is to offer because his leadership neglects to address concerns and/or answer questions. I am a pregnant woman who still has not seen a doctor because my husband has either been in the field for weeks at a time or works until 9PM, since I do not know my way around I am waiting for him to find out what procedures we must take to see a doctor...I could go on and on, but I'm sure the rest of the spouses in my husband's company feel the same exact way because with such ignorant leaders their morale is at rock bottom. When not only does the Army take advantage of people that join but they force soldiers to neglect their families adding extra strain and that too creates a horrible morale. Maybe a chain of command should be enforced more thoroughly, if it were this Lieutenant leading my husband's company would be reprimanded for his terrible leadership and management skills.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

There is too much focus on BOSS and single parents. I would like to see MWR work just as hard on providing free or inexpensive things for families. The price for children to participate with programs on post have gotten out of controll. It is unfair for all families to have to pay to enroll in YS when you may only want your child to play ball. It seems to me this is just another way to get couples to cover the cost of single parents. I spend less off post for my children to particpate in sports ect. with a much better quality. I Love the Movie theater on post it is the only one my family attends.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Though we don't always use the resources on base all the time. I guess it would be lack of knowing what is available for us out here in Spanaway. Our family has been here for over 10 years now, my husband has deployed on many times on trainings, a short tour to Korea and to Iraq. Now he is going to pcs to MA for his retirement and we are going to stay once again. With us not living on base and not going out there all the time and him not being there it makes it difficult to know what it going on. We mostly go to the movies and to the swimming pool. It would be great if you had a news letter or an email for us that live off base. I will give my email address for the sole purpose if you have some type of mailing list.

annmarievasquez@comcast.net

thank you

installationId

60

Fort Lewis

Patron Group

Spouse

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

My FRG leader did not keep me updated on any such things or inform me of such things

Overall Comment

installationId

60

Fort Lewis

Patron Group

Spouse

Hear About MWR

Music

kids

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Several years ago, I attempted to access the Craft Shop for lapidary / jewelry work. It was extremely hard to find. No staff available. Facility / tools in poor condition. Haphazard and contradictory information on hours of operation, access, and fees. I gave up and I haven't attempted to use any rec services since.

I did visit the gym with my husband several years. It was very impressive. A great facility. However, a 50-60 minute round trip drive makes this facility inaccessible to me.

Thanks for asking.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Although I haven't used MWR services at Ft. Lewis, WA as much as I did at Fort Bragg, NC or in Europe, I still consider it to be a valuable part of our military benefits. I recently purchased tickets for Universal Studios and received a lot of valuable information on the Orlando area attractions through MWR. I don't use the services as much here in Washington State, because we live 45 min. from post, and my children are teenagers involved in local activities and sports. I would say people who live on post use & benefit from them more.

installationId

60

Fort Lewis

Patron Group

Spouse

Hear About MWR

Music

Golf Most Prefer

parents

Golf Least Prefer

Bowl Most Prefer

i dont buy bowling suppllys only rent

Bowl Least Prefer

""

Child Care Prog

ACS Concerns

program times

Overall Comment

MANY MANY people new to the army like my self dont really know alot about the MWR i just thought they ran the night clubs on post like club north and the american lake club...also alot of military spouses work during the day and classes such as auto matinence would be very benneficial to me during the evening! more evening classes would be great and get every active FRG group in communication with your organization! thanks

installationId

60

Fort Lewis

Patron Group

Spouse

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

They don't always help the new people on base when they get here.

Overall Comment

installationId

60

Fort Lewis

Patron Group

Spouse

Hear About MWR

through my husband

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

need a full list and descriptions of available services/programs

Overall Comment

installationId

60

Fort Lewis

Patron Group

Spouse

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

60

Fort Lewis

Patron Group

Spouse

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I would like to see a summer program at the bowling alley,like lessons for children and adults alike.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

60

Fort Lewis

Patron Group

Spouse

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

off post bowling pro shop

Child Care Prog

ACS Concerns

Overall Comment

installationId

60

Fort Lewis

Patron Group

Spouse

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Don't buy

Bowl Least Prefer

don't buy

Child Care Prog

ACS Concerns

Overall Comment

I am not aware of any of the services are at. I would like to see what kind of job opportunities are available and would like some help finding a job with my business degree. The last MWR station basically gave me a list of jobs available and said "Good Luck" and I was in and out of the door in 5 minutes. I would participate more if I knew what was offered on post and how to sign up for things. I do not receive any mailings of MWR activities so I would prefer to do them off post.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I enjoy having many Fitness centers on post to choose from. While the gym near my house is closed on weekends, there are 2 or 3 others I can use instead. Also, having 99 cent movies on post is GREAT. Not only is it affordable, but the movies shown are usually current. The items for sale at the Theater are also value-priced. I like that there are many nice areas to picnic around the lakes on Fort Lewis. Information/tickets/and tours always has great deals on things we want to do around the area and that's nice when family and friends come to visit.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I actually didn't even know that any of these things were available for me. I would be there more often. but living in another state where my husband is supposed to be station and I don't know anything. I was never told about these activities. I think they would be a lot of fun. I would probably have more friends who understand about deployments other wise. Right now I don't know anyone except my family. That really doesn't help

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

It would be nice if information regarding services were promoted more. Alot of people I know, do not know of the services available. I have been here 5 years and recently just found out about alot of them.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I have received no information whatsoever about any MWR services. In fact I have wondered what the vehicals were that had MWR on the side of them. It wasn't until recently that I found out that I am suppose to have some sort of point of contact for emergencies when my husband is deployed/training. I feel so overlooked and unprepared for any emergency. What is the newcomers orientation?? That would have been very helpful. I wish I had some sort of way to meet new people. The only person I have met is my next door neighbor and that was when he called the MPs on my husband when he came to look at the house the first time. My husband was accused of breaking in.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

It is nice to have recreation on post. I really feel like a special part of military life when I take advantage of these facilities and programs. Thank you!

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Customer service is extremely poor at most of the on post facilities. I used to be a general manager of two retail stores and I am amazed at what civilian employees at a military installation are allowed to get away with at work. I see employees that are inappropriately dressed, rude, and very unprofessional.

Recently on Fort Lewis the main post youth center activites, (karate, gymnastics, dancing, and sports) were moved to Summit Skating Arena shortening the skating rink. The Summit Skating Arena is small, dark, and totally inadequate for these new services it will be providing for families.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I would like to see more family oriented play places. So often it seems they are mostly geared toward the soldiers and training.

Would really like to see more kids friendly pools.

installationId

60

Fort Lewis

Patron Group

Spouse

Hear About MWR

Music

Music from the Islands

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I WOULD LIKE TO SEE MORE SWIMMING CLASSES OFFERED TO CHILDREN ON POST... THERE ARE NOT ENOUGH SLOTS OPEN FOR YOUNG SWIMMERS TO ADVANCE TO THE NEXT LEVEL... MY CHILDREN HAVE BEEN WAITING FOR THE LAST 3 MONTHS TO MOVE ON TO THE NEXT SWIMMING LEVEL... MY CHILDREN LOVE SWIMMING, BOWLING, SKATING & PLAYING ALL KIND OF SPORTS...